

Frequently Called Equipment Providers as of 01/24/2023 and how they receive updates

<p>American President Lines LLC (also see ANL & CMA) Dispute Contact Equipment East</p> <p>Equipment Midwest & Gulf</p> <p>Equipment West</p> <p>Special Equipment (US) Equipment Canada (Dry & Special)</p> <p>LAX/LGB</p> <p>City Code for Emails-Please add City Code to subject line on your emails for CMA and APL</p>	<p>MC's need to call Equipment Control on Waivers or RRG Approvals</p> <p>PSW.PerDiem@apl.com Usa.equipmenteast@usa.cma-cgm.com Atlanta, Baltimore, Boston, Buffalo, Charleston, Charlotte, Greensboro, Greer, Jacksonville, Memphis, Miami, Nashville, New York, Norfolk, Philadelphia, Pittsburgh, Richmond, Savannah, Tampa. usa.equipmwg@cma-cgm.com Chicago, Cincinnati, Cleveland, Columbus, Dallas, Detroit, Houston, Indianapolis, Kansas City, Loredo, Louisville, Minneapolis, Mobile, New Orleans, Omaha, Rochelle, San Antonio, Santa Teresa. usa.equipmentwest@usa.cma-cgm.com Denver, Long Beach, Los Angeles, Oakland, Phoenix, Portland, Salt Lake City, Seattle, Tacoma. usa.specializedrequests@cma-cgm.com usa.canadaeq@usa.cma-cgm.com Calgary, Edmonton, Halifax, Montreal, Prince George, Prince Rupert, Saskatoon, St. John/New Brunswick, Toronto, Vancouver, Winnipeg. lax-lgb.u.equip@apl.com Or lgb.equipment@apl.com Long Beach, Los Angeles.</p> <p>Dallas: USDAL-EI Paso: USELP-Houston: USHOU- Mobile: USMOB- New Orleans: USMSY- San Antonio: USSAT- Santa Tereas: USSXT</p> <p>Atlanta:USATL-Baltimore:USBAL-Boston:USBOS-Bessemer:USBMV-Buffalo: USBUF-Chicago:USCHI-Cincinnati:USCVG-Charleston:USCHS-Charlotte:USCLT-Cleveland:USCLE-Columbus:USCMH-Denver:USDEN-Detroit: USDET-Greensboro: USGBO-Indianapolis: USIND-Jacksonville:USJAX-Joliet: USJOT-Kansas City:USKCK-Laredo:USLRD-Louisville:USLUI-Los Angeles:USLAX-Memphis:USMEM-Miami:USMIA-Minneapolis:USMES-Nashville:USBNA-New York:USNYC-Norfolk:USORF-Oakland:USOAK-Omaha:USOMA-Phildelphia:USPHL-Phoenix:USPHX-Pittsburgh:USPIT-Portland:USPDX-Salt Lake City: USSLC-Savannah:USSAV-Seattle:USSEA-St. Louis:USSTL-St. Paul:USSTP-Tacoma:USTIW</p>	<p>757/961-2574</p> <p>866/574-1364 757/961-2102</p> <p>757/961-2105</p> <p>602/586-4940</p> <p>757/961-2600 514/908-7866</p>	<p>Internet</p>
<p>ACL/Grimaldi Group/Inarme</p> <p>Canada Halifax Equipment</p>	<p>ACL Interchange Group does all UPDATES Neil Turner in Charge - Nturner@aclcargo.com</p> <p>Equipment Control Canada (Call on CN Updates) Suzanne Halifax Equipment Group</p>	<p>ACLInterchange@aclcargo.com 908/518-7352</p> <p>902/490-2531 902/490-2540, F: 902/490-2544</p>	<p>Direct Feed Every 30 min.</p>
<p>ANL Singapore (also see CMA & APL)</p> <p>Dispute Contact Equipment East</p> <p>Equipment Midwest & Gulf</p> <p>Equipment West</p> <p>Special Equipment (US) Equipment Canada (Dry & Special)</p> <p>LAX/LGB</p> <p>City Code for Emails-Please add City Code to subject line on your emails for CMA and APL</p>	<p>MC's need to call Equipment Control on Waivers or RRG Approvals</p> <p>usa.disputes@usa.cma-cgm.com Usa.equipmenteast@usa.cma-cgm.com Atlanta, Baltimore, Boston, Buffalo, Charleston, Charlotte, Greensboro, Greer, Jacksonville, Memphis, Miami, Nashville, New York, Norfolk, Philadelphia, Pittsburgh, Richmond, Savannah, Tampa. usa.equipmwg@cma-cgm.com Chicago, Cincinnati, Cleveland, Columbus, Dallas, Detroit, Houston, Indianapolis, Kansas City, Loredo, Louisville, Minneapolis, Mobile, New Orleans, Omaha, Rochelle, San Antonio, Santa Teresa. usa.equipmentwest@usa.cma-cgm.com Denver, Long Beach, Los Angeles, Oakland, Phoenix, Portland, Salt Lake City, Seattle, Tacoma. usa.specializedrequests@cma-cgm.com usa.canadaeq@usa.cma-cgm.com Calgary, Edmonton, Halifax, Montreal, Prince George, Prince Rupert, Saskatoon, St. John/New Brunswick, Toronto, Vancouver, Winnipeg. lax-lgb.u.equip@apl.com Or lgb.equipment@apl.com Long Beach, Los Angeles.</p> <p>Dallas: USDAL-EI Paso: USELP-Houston: USHOU- Mobile: USMOB- New Orleans: USMSY- San Antonio: USSAT- Santa Tereas: USSXT</p> <p>Atlanta:USATL-Baltimore:USBAL-Boston:USBOS-Bessemer:USBMV-Buffalo: USBUF-Chicago:USCHI-Cincinnati:USCVG-Charleston:USCHS-Charlotte:USCLT-Cleveland:USCLE-Columbus:USCMH-Denver:USDEN-Detroit: USDET-Greensboro: USGBO-Indianapolis: USIND-Jacksonville:USJAX-Joliet: USJOT-Kansas City:USKCK-Laredo:USLRD-Louisville:USLUI-Los Angeles:USLAX-Memphis:USMEM-Miami:USMIA-Minneapolis:USMES-Nashville:USBNA-New York:USNYC-Norfolk:USORF-Oakland:USOAK-Omaha:USOMA-Phildelphia:USPHL-Phoenix:USPHX-Pittsburgh:USPIT-Portland:USPDX-Salt Lake City: USSLC-Savannah:USSAV-Seattle:USSEA-St. Louis:USSTL-St. Paul:USSTP-Tacoma:USTIW</p>	<p>757/961-2574</p> <p>757/961-2100 757/961-2102</p> <p>757/961-2105</p> <p>602/586-4940</p> <p>757/961-2600 514/908-7866</p>	<p>Internet</p>
<p>BAL Container Line Co., Ltd.</p>	<p>Mike Ausmus (mausmus@nortonlily.com) bal-equipment@nortonlily.com</p>	<p>251-219-3310</p>	<p>Internet</p>
<p>OICT - OAKLAND Terminal only</p>	<p>gerard.bradley@iss-shipping</p>		
<p>Bermuda Container Line Ltd.</p>	<p>Chris Dubina (cdubina@balni.com) Kevin Grady (kgrady@balni.com)</p>	<p>973/854-4465; fax: 908/352-8461 973/854-4466</p>	<p>Internet</p>
<p>BNSF U1IA MC Inquiries/Interchange Issues/Cancellations &/or PD Issues</p> <p>Cicero, IL Willow Springs, IL St. Louis California Los Angeles CA Memphis, TN</p> <p>BNSF - continued MC's that need to register their chassis w/BNSF needs to contact Riley Simpson</p> <p>IDD Issues - Driver Issues BNSF RailPASS App Issues</p>	<p>Gina Elliott (Gina.Elliott@bnsf.com)</p> <p>Scott.Jenkins-uia@bnsf.com Equipment Control Pacific NW Coordinator Equipment Control Equipment Control Equipment Control Direct # to yard</p> <p>Chassis Management: Riley Simpson (riley.simpson@bnsf.com)</p> <p>Steve Chavez (steven.chavez@bnsf.com) RailPASS@bnsf.com Urgent Driver issues matters after 5:00pm see below <i>Hub's Driver Assistance Building (DAB) or contact BNSF Customer Support at 888-428-2673 and say "Web Support".</i></p>	<p>817/234-1158</p> <p>888-428-2673 708/924-5504 206/658-1655 708/482-5278 or 5276 314/768-7090 323/267-4016 901/433-5124</p> <p>817/867-6447</p> <p>817/867-6011</p>	<p>Direct Feed Hourly 5:21 am to 7:21 pm Mon-Fri</p> <p>M-F 8:00 to 5:00</p>

BNSF - Cont'd Issues with SCAC or Company name does not match what we have in our system	Tracy Kirkpatrick - Tracy.Kirkpatrick@BNSF.com		
C U Lines Limited	Mike Ausmus (mausmus@nortonlilly.com) CUL-import@nortonlilly.com	251-219-3310	Internet
Canadian National/Illinois Central Railroad (CN) If MC only conducts business in Canada, they need to contact main contact. CN does not use UIIA in Canada	MC credit approvals take approximately 48 hours. Do not give their phone number out unless it has been over the 48 hours since we emailed information. Primary Contact, Marc Sherwood - marc.sherwood@cn.ca Secondary Contact, Anna Morello Credit email, creditmanagement@cn.ca Daniel Panfilii	905/789-4585 514/399-7603 514/399-7470	Internet
Canadian Pacific Railway - US (SOO Line/D&H)	Customer Service - Cs_intermodal@cpr.ca	866-333-8111	Internet
CMA-CGM (Also see ANL & APL) Dispute Contact Equipment East Equipment Midwest & Gulf Equipment West Special Equipment (US) Equipment Canada (Dry & Special) LAX/LGB City Code for Emails-Please add City Code to subject line on your emails for CMA and APL	MC's need to call Equipment Control on Waivers or RRG Approvals usa.disputes@usa.cma-cgm.com Usa.equipmenteast@usa.cma-cgm.com Atlanta, Baltimore, Boston, Buffalo, Charleston, Charlotte, Greensboro, Greer, Jacksonville, Memphis, Miami, Nashville, New York, Norfolk, Philadelphia, Pittsburgh, Richmond, Savannah, Tampa. usa.equipmwg@cma-cgm.com Chicago, Cincinnati, Cleveland, Columbus, Dallas, Detroit, Houston, Indianapolis, Kansas City, Laredo, Louisville, Minneapolis, Mobile, New Orleans, Omaha, Rochelle, San Antonio, Santa Teresa. usa.equipmentwest@usa.cma-cgm.com Denver, Long Beach, Los Angeles, Oakland, Phoenix, Portland, Salt Lake City, Seattle, Tacoma. usa.specializedrequests@cma-cgm.com usa.canadaeq@usa.cma-cgm.com Calgary, Edmonton, Halifax, Montreal, Prince George, Prince Rupert, Saskatoon, St. John/New Brunswick, Toronto, Vancouver, Winnipeg. lax-lgb.u.equip@apl.com Or lgb.equipment@apl.com Long Beach, Los Angeles. Dallas: USDAL-EI Paso: USELP-Houston: USHOU- Mobile: USMOB- New Orleans: USMSY- San Antonio: USSAT- Santa Tereas: USSXT Atlanta:USATL-Baltimore:USBAL-Boston:USBOS-Bessemer:USBMV-Buffalo: USBUF- Chicago:USCHI-Cincinnati:USCVG-Charleston:USCHS-Charlotte:USCLT-Cleveland: USCLE-Columbus:USCMH-Denver:USDEN-Detroit: USDET-Greensboro: USGBO- Indianapolis: USIND-Jacksonville:USJAX-Joliet: USJOT-Kansas City:USKCK-Laredo:USLRD-Louisville:USLUI-Los Angeles:USLAX-Memphis:USMEM-Miami:USMIA-Minneapolis:USMES-Nashville:USBNA-New York:USNYC-Norfolk:USORF-Oakland:USOAK-Omaha:USOMA-Philadelphia:USPHL-Phoenix:USPHX-Pittsburgh:USPIT-Portland:USPDX-Salt Lake City: USSLC-Savannah:USSAV-Seattle:USSEA-St. Louis:USSTL-St. Paul:USSTP-Tacoma:USTIW	757/961-2574 757/961-2100 757/961-2102 757/961-2105 602/586-4940 757/961-2600 514/908-7866	Internet
COFC Logistics LLC Operations-After Hours Per Diem MC Disputes M & R MC Disputes	Garry Old; (garry.old@cofclogistics.com) operations@cofclogistics.com Pete Sarullo (pete.sarullo@cofclogistics.com) Rae Wynn (rae.wynn@cofclogistics.com)	419/725-0700, F: 419/754-2335 419/266-0416 (cell) 419/725-0700 419/725-0700 419/725-0700	Internet
Consolidated Chassis Management LLC (CCM- NON-UIIA)	Gene Bambach - (gbambach@ccmpool.com) Lisa Menna (Lmenna@ccmpool.com)	973/298-8924	Internet
COSCO Include Robert Ascencio on all email communications East Coast Updates: Central Equipment Updates Gulf Updates West Coast Updates LA - Long Beach Seattle San Francisco after 5:00 pm All Canadian Truckers Houston - Barbour Cut Per Diem Susp. Inquiries	Main # for ALL Terminal Updates Houston Equip. Control Department Robert Ascencio (main contact)(rascencio@cosco-usa.com) Tomica Henson (thenson@cosco-usa.com) Alice Rodriguez (arodrigu@cosco-usa.com) Equipment (naoceccd@cosco-usa.com) Equipment (naoc-centralecd@cosco-usa.com) naocgeqpd@cosco-usa.com Equipment (naocwcecd@cosco-usa.com) Equipment (lgbequip@cosco-usa.com) Felicia Alexandra Melea Equipment Control Craig Dick (cdick@cosco-usa.com) Jason Cannonier (jcannoni@cosco-usa.com) PerDiem@cosco-usa.com	281/765-6800 (opt 4) 281/765-6846 281/765-5394 281/765-6800 ext.6763 213/689-6700 281/765-6800 ext 6727 281/765-6800 ext 6728 604/689-8989 ext 2801 281/765-680 ext 6629 281/765-6800 ext 5335	Internet
Crowley Liner Services	To be flagged as a Crowley MC - send email to uiia@crowley.com	uiia@crowley.com	Direct feed every hour
CSX Intermodal Terminals M&R MC Disputes Lost/Stolen/Destroyed Equip. (CSXU - UMXU)	New MC Info. should be sent to the email address of: For ALL Terminal and Driver Issues E-mail: Chris Pettit, Main contact for UIIA Issues (Christopher_Pettit@csx.com) Sharonne Williams, (Backup for Chris only) Raymond Fleck (raymond_fleck@csx.com) Bradly Hoover (bradly_hoover@csx.com) Sanjin (sanjin_bilalagic@csx.com) truckopsrecovery@csx.com John Howland (john_howland@csx.com) Jackie Kennedy (jackie_kennedy@csx.com) Cathy Johnston (cathy_johnston@csx.com) Chris Williams (chris_williams@csx.com) Daphne Ruggles (daphne_ruggles@csx.com)	drayage_agents@csx.com uiia@CSX.com 904/633-1307 904/633-1546 904/633-1401 904/633-1213 904/633-1366 - F:904/633-1674 800/850-8115 Opt. 3 904-633-1426 904-633-1426 904-633-1426 904/633-1804 904/633-1354	Direct Feed every 30 min 5am-8pm, M-F, 9am only on Sat & Sun

CSX - cont'd Baltimore Ramp direct email Brampton, ON Toronto Dorito Updates Bedford Park, IL Buffalo Ramp Charleston, SC North Bergen Savannah CSX App	Ryan- CSXI_Baltimore_Ramp@csx.com Nick Carter (buffalo@seaportint.com) Equipment Control Stephanie Dorito Direct # to the Yard Direct email: CSXI_Buffalo_Ramp@csx.com Direct # to the Yard Direct # to the Yard Direct # to the Yard Direct # to the Yard Xgate - CSX App Issues	215/218-3340 416/571-6618 877/744-7279 (904)633-1206 708/563-5121 843/745-5340 opt 4 201/902-1097 912/201-9291 877/744-7279 Opt's 2 & 2	
Driver issues - DO NOT COPY IN MC	OCC@CSX.COM	904/633-4551	
Depotrans Clewiston LLC	Ray Maier - rkwok@intermodaltank.com	949/387-3466 ext. 103	Internet
Eimskip	Sly (sly@eimskipusa.com)	(800)445-2654, F: 757/627-9367	Internet
Ellerman City Liners Ltd.	Mike Ausmus - (ellerman-equipment@nortonlilly.com)	251/219-3310	
Evergreen Shipping Agency (America) Corp. Includes: Lloyd Triestino, Italia Maritima, America Corp & Hatsu Marine Per Diem For MCs that are shutout with Evergreen & are having issues contacting Evergreen for the release contact LAX/NYC/DLS locations for the reinstatement:	Dallas Office, dseccs@evergreen-shipping.us Selma, Equip. Control (Houston handles Oakland) Los Angeles- Long Beach NYC Office, logec1@evergreen-shipping.us Thierryrurquet@evergreen-shipping.us LAX - carlossanchez@evergreen-shipping.us ; jefftsung@evergreen-shipping.us NYC - SandraSuknanan@evergreen-shipping.us ; jefftsung@evergreen-shipping.us DLS - ryankoch@evergreen-shipping.us	972/246-5536 714-822-6941, 43, 44, 45/714/822-6800 201/761-3585, 3163, 3165 Jeff Tsung 201/761-3159	Direct Feed every 45 min, 5am - 8pm
Flexi-Van Leasing LLC	Addenda Questions and day-to-day operational inquiries – direct via e-mail to: Chassis Leasing Inquiry Credit Questions or Credit Approvals – direct via e-mail to:	fleet_admin@flexivan.com CustomerSupport@FlexiVan.com creditcollections@flexivan.com	Internet
For our information only – do not provide to Motor Carriers	Flexi-Van Contacts for UIIA Staff Beverly Null – General inquiries and addenda questions – bnull@flexivan.com Alicia Rivera - Director Credit & Collections Jennifer Genthe – Collections Coord. E-mail address: arivera@flexivan.com E-mail address: jgenthe@flexivan.com	Tel: M: (206) 660-5918 Office number: 908-603-1639 Office number: 908-603-1653	
Hamburg-Sud North America South East Gulf New York & Philadelphia - East Coast Baltimore & Norfolk Northeast West Coast ----- Seattle	Alyssa.tomcheck@hamburgsud.com Main email for ALL TRUCKER UPDATES Judy Cover, judy.cover@hamburgsud.com Latisha Baynes, latisha.baynes@hamburgsud.com John Diletto, john.diletto@hamburgsud.com PHL-AEC- Equipment@hamburgsud.com Braxton Miller, Braxton.miller@hamburgsud.com Mike Wright, Michael.wright@hamburgsud.com Tim O'Hagan, timothy.o'hagan@hamburgsud.com PHL- AWCEQUIPMENT@hamburgsude.com backup only: Andrew.bross@hamburgsud.com	973/514-5338 PHL-AWCEQUIPMENT@hamburgsud.com 215/239-6947 or 6957 215/239-6957 215/282-7209 215/239-6953 215-239-6937 215/282-7225	Internet
Detention Invoicing	Carlotta Bagot, Carlotta.bazilio-bagot@hamburgsud.com	973/775-5462	
Hapag-Lloyd Long Beach NYC & PHL Northeast Region Gulf & Pacific Regions South Atlantic Region	ALL TERMINAL ISSUES (TRUCKER/GATE/BOOKING/ EQUIPMENT ON HIRE, ETC) LGBBOOK@hlag.com NNEPTOVSLCL@hlag.com Shan Elias (shan.elias@hlag.com) Carol Bronaut (carolina.bronaut@hlag.com) Isabel Hormel (isabel.hormel@hlag.com)	NNEPTOVSLCL@HLAG.COM 588/513-2180 470/394-1096 470/394-1406 -855/277-4612 470/394-1220	Internet
HMM Main # for ALL Terminal Updates West Coast NY/NJ Group Email Insurance Dept. Texas Customer Service Line M & R MC Disputes Per Diem MC Disp. West Coast Per Diem MC Disp. East Coast	Rusty Harris (irwhs@hmm21.com) Satia Malafa (satia.malafa@hmm21.com) Deedy Hawkins (irdes@hmm21.com) eir_irving@hmm21.com Kenneth Gamble (irkge@hmm21.com) Deborah Zannu (deborah.zannu@hmm21.com) Elizabeth Mendez (elizabeth.mendez@hmm21.com)	972/501-1351 972/501-1353 972/501-1354 972/501-1100 – main receptionist 877/749-8632 972/501-1192 469/522-4792, fax:469/522-4895 469/522-4794, fax: 469/522-4895	Internet
Innovative Terminal Services, Inc.	Raul Gonzalez (rgonzalez@innovativeterminal.com)	310/755-0069	Internet
Iowa Interstate Railroad Customer Service	Martin Hanson (mjhanson@iaisrr.com) Train Desk (td@iaisrr.com)	319/298-5426; fax:319/298-5454 319/298-5432	Internet
Iris Logistics, Inc.	Mike Ausmus - (iris-perdiem@nortonlilly.com)	251/219-3310 fax: 251/433-1461	Internet
ISO Tank Chassis Services - Member Specific	Zach Baker (zbaker@aqmark.com)	615/313-6589, fax: 615/313-6592	
Kalypso Compagnia di Navigazione	Mike Ausmus - kalypso-equipment@nortonlilly.com	251/219-3310 fax: 251/433-1461	Internet
Kansas City Southern Railway	Steven Bayless (sbayless@kcsouthern.com) Shelby Scholz (sscholz@kcsouthern.com) Jason Marshall (jmarshall@kcsouthern.com) IMDesk@kcsouthern.com	816/983-1880, fax:816/983-1555 816/983-1965	Direct Feed Every Hour
Lihua Logistics Co. Ltd.	Mike Ausmus - (lihua-perdiem@nortonlilly.com)	219/219-3310, fax: 251/433-1461	Internet
MACS Maritime Carrier Shipping LLC	Connie Chilton (connie.chilton@macship.com)	713/895-3053; fax:713/895-3200	Internet
Maersk Lines Limited	nammotorcarrier@maersk.com	757/857-4800; fax: 253/322-9985	Internet
Maersk/Torm Lines, Safbank, Safmarine, P & O Nedlloyd & Sealand After Hours	namgoe@maersk.com & copy in nammotorcarrier@maersk.com pswequipment@maersk.com Tina-Oakland Sam's direct number After Hours: Equipment APM-LA Sean	510/992-6430 704/571-2188 704/458-9668 (704)458-9668 800/321-8807 or 310/221-4139 704/571-4838	Internet

Maersk - Continued Sealand North America Customer Service Team	David / APM Terminals PSW Equipment Maersk Intermodal Pier 400 Dial #1 for North East Region; Dial #2 for South East region; Dial #3 for Gulf region; Dial #4 for West Coast region	704/571-2111 310/221-4200, 4139, 4156 (Cathy) 1-844/474-4775 Opt 1	
Matson Matson Navigation Company of Alaska LLC (Acquired Horizon Lines)	Pat 480/736-5241 - Main Number - 800/662-8789 Matson's Team Email Address: Tim Warren- eqctrl_phx@matson.com (Acquired by Matson Navigation)	480/736-5241 eqctrl_phx@matson.com (800)662-8766	Direct Feed every 30 min Direct Feed every 30 min 5am-8pm Sun-Sat
Mediterranean Shipping Main e-mail: West & Gulf Region Houston Office – handles CA, Seattle & Oakland To update Houston Savannah, GA, Charleston, SC, Jacksonville, FL Miami Seattle Boston NJ, NY PMT Norfolk M&R MC Disputes-Northeast (BOS, NYC, PHI, BAL, ORF) M&R MC Disputes-Southeast (ILM, CHS, SAV, JAX, PEV, MIA, TAM) M&R MC Disp.-Gulf/West Coast (MOB, NOLA, HOU, LGB, OAK, SEA) M&R MC Disp. Midwest	Donnell Thorn, donnell.thorn@msc.com x32154 Nita Perry, Mgr juanita.perry@msc.com perdiemwaiver@msc.us us038-houeq@msc.com us038-houeq@msc.com Betty David - Equipment Shane X72004 Equipment - Baltimore--(NIT & PMT ext 71503) Kevin x35460 Equipment Equipment – Rosa Carlos x4117, Nicki (NY)x33143 Jorge x7715 --- Sandy x33115 Carlo x33335, Myrna x35191, Alice x33117 Chicago – Equipment Control Chicago – Equipment Control Secondary Dani Bradley us038-NFKEQ@msc.com Leo McGann - leo.mcgann@msc.com Kenneth Guillaume - kenneth.guillaume@msc.com Gioacchino Mancini - gioacchino.mancini@msc.com Greg Regalado - greg.regalado@msc.com	843/654-6068 (direct # to dept.) 843/971-4100 ext 32093 (GPA Terminal Updates), F: 908/605-2602 843/654-6068 ext. 32093 305/477-9277 ext 75032 410/631-7567 ext 47510 410/631-7567 ext. 71504 410/631-7570 843/654-6039 713/316-8247 978/531-5415, 3981 212/764-4800 - Ask for Equipment " " 847/376-5710 847/296-5151 x47474 847/376-5717 973/344-4160 843/971-4100 731/316-8247 x48333 847/376-5710 x34969	Internet
Milestone Chassis Company/Milestone Equipment Company	Sharon Shields - sharon.shields@milecorp.com	630/426-1731	Internet
National Shipping of America, LLC (Member Specific)	Arlene Heeneman aheeneman@natship.us	415/956-9356	Internet
Norfolk Southern Credit Issues Credit approvals Driver issues	Main Email for Updates Judy Schamber (judith.schamber@nscorp.com) Thomas Hibben (thomas.hibben@nscorp.com) ExpressNS Driver APP Issues have the driver call: Credit documents: Support Desk - They are not able to update/add a driver into their system but they can update the company info. to active status if needbe.	ics.terminalsupport@nscorp.com 470/463-6680 470/463-6449 757/823-5252 creditdeptmailbox@nscorp.com 800/497-2919	Direct Feed every 2 hrs Starting at 8:00 ends at 4:00 The driver feeds go over every 30 mins.
North American Chassis Pool Cooperative LLC	Mark Schmidt (mschmidt@nacpc.org) (Updates) Lawrence Lewis (llewis@nacpc.org) (M&R MC Disputes, Per Diem MC Disputes)	615/742-6159; 615/669-0854 (disputes)	Internet
Ocean Network Express North America, Inc./Ocean Network Express PTE. LTD. (NYK Line, K-Line and MOL)	Equipment Update (na.truckadmin@one-line.com) Tatjana Torbica	708/667-6062 708/667-6133	
Oceanus Line c/o Nortonlilly	Mike Ausmus e-mail: oceanus-equipment@nortonlilly.com	251/219-3310	Internet
OOCL Interchange Issues Baltimore/Norfolk Boston/NY/NJ/Philly Charleston/Savannah/Miami/POMTOC/Tampa Midwest/Northwest Houston/New Orleans Long Beach/Yusen Terminal Montreal Per Diem Issues	All MC updates need to go to: NAGMNR@oocl.com Ronald Anderson (ronald.andersen@oocl.com) ORFLCLOPS/Norfolk Local Operations (orflclops@oocl.com) NYCops/New York OPS (NYCOPS@oocl.com) or Keiichi.hattori@oocl.com Robert Forbes (robert.forbes@oocl.com), (hernan.cortez@oocl.com) Emily Hill (emily.hill@oocl.com) Timothy Kana (timothy.kana@oocl.com) Brian Cook (brian.cook@oocl.com) or lqbep@oocl.com TOREQM/Canada Equipment Control (Toreqm@oocl.com), (lily.koh@oocl.com) Joy Lear (joy.lear@oocl.com)	801/302-6695 757-397-0165 201/706-4081 201/706-4085 843/971-2792 801/302-6986 713-744-8954 562/499-2608 514-352-7661 801/302-6936	Internet
Pasha Hawaii Holdings LLC	Jamie McPhee Jamie_McPhee@pashanet.com	469/565-1737	Internet
Pasha International	Jefferson Hammann - Jefferson_Hammann@pashanet.com	469/565-1782	Internet
Paul's Transport, Inc.	Parvinder Bhargal - pb@pauls.ca	905/69-9998	Internet
Sarjak Container Lines Pvt Ltd	Luis Carranza, Country Manager-North America Luis.carranza@sebertshipping.com	832/328-0957 ext 0957	Internet
Schuyler Line Navigation Co	Brian Houst brian.houst@domechartering.com	410-216-6020	Internet
Sea Star Lines	See Tote Maritime below		
Seaboard Marine Ltd. Ingrid Velez Per Diem MC Disputes	Main Day to Day UIIA contact for MC Issues: interchange@seaboardmarine.com Maria Sanchez - maria.sanchez@seaboardmarine.com	305/530-2118; (f)305/579-9900 305/863-4444	Internet

Sea Lead Shipping DMCC	Mike Ausmus (Sealead-equipment@nortonlilly.com)	251/219-3335	Internet
Shanghai JinJiang Shipping	Mike Ausmus (jj-perdiem@nortonlilly.com)	251-219-3310	Internet
SM Lines M & R MC Disputes Street Turns	Christopher Solarez Mike McKeown (mmckeown@smlines.com) Janie Russo (janier@smlines.com)	480/588-3221 480/588-3226 480-588-3227	Internet
Somers Isles Shipping Ltd	Mr. Robin Bishop (rbishop@nfs-sisl.com)	904/261-2662, fax: 904/261-3704	Internet
Swire Shipping	E-mail for all updates: Neal Ekstrand	Equipment@interoceanss.com 415/256-1400; fax: 415/256-1401	Internet
The Genset Pool	accounting@gensetpool.com	601/228-2847 ext. 2	Internet
Tiger Cool Express LLC	Ted Prince (ted@tigercoolexpress.com)	913/305-3512; fax: 913/205-3509	Internet
Tote Maritime Puerto Rico (formerly Sea Star Lines)	E-mail for all updates	Riskmanagment@totemaritime.com	Internet
Transfar Shipping Ptd Ltd.	Mike Ausmus (transfar-equipment@nortonlilly.com)	251/219-3372	Internet
Turkon Container Norfolk & Baltimore Savannah GA Port Only Savannah Group Email	FOR ALL INSURANCE UPDATE REQUESTS EMAIL FOR UPDATES rick@turkonamerica.com chris@turkonamerica.com dale@turkonamerica.com tiffany@turkonamerica.com turkonsav@turkonamerica.com	Equipment@turkonamerica.com 201/866-6966 x141 or 119 F: 201/866-6529 757/455-8200 912/233-7877	Internet
Union Pacific Credit Issues Customer Service IDD Issues Bulkcarrier Issues UP's Insurance Dept MyUPRR Mobile App Questions	Matthew Wafer (carriercommunications_up@up.com) Brittany Merrit (intermodalbilling@up.com) Kimberly Roecker Jeremy Hayden (jhayden@up.com) Timothy Riley (twriley@up.com) Jadie E. Giorgis (jegiorgi@up.com) Michael Distefano (Intermodalbilling@up.com) creditgroup@up.com Chuck Burn (caburn@up.com) UP eBusiness Team	(402)544-2349 877/250-1869 opt 4 800/877-5123 opt 2 402/544-8525 402/544-2223 402/544-3250 877/250-1869 402/544-2352 800/872-1045	Direct Feed 4:45am-6:45pm. Every 30 min. Sun-Sat UP updates every hour 15min past each hour Driver feeds every 15mins.
Virginia Int'l Terminals (VA Inland Port) PPC Yard Norfolk Port of Virginia	Customer Service Manager- povcustomerservice@vit.org New MC's that have never been to VIT needs to e-mail their contact information to: Kim Ward (povcustomerservice@vit.org) Linda Fletcher	757/440-7160 Virginia.Gate@safe.vit.org 757/391-6102 757/440-7160	Internet
Wan Hai Lines, Ltd.	Equipment Control - Dawn Thomas (useqc@wanhai.com)	602/567-9100 Opt. 5, fax: 602/567-9101	Internet
Whitacre Logistics Services LLC	Jeff Vielhaber - jvielhaber@whitacrellogistics.com	419/686-0055	Internet
X-Press Container Line Singapore Pte Ltd.	Mike Ausmus (xpress-perdiem@nortonlilly.com)	251-219-3310	Internet
XPO Stacktrain (Formerly Pacer Stacktrain) Seattle	Nick Comer Lucia.ochoa@xpologistics.com DL-HRT Dispatch@pacer.com	614/923-1400 253/272-3788	
Yangming and Yang Ming Singapore Pte Ltd. West Coast - Houston Midwest Baltimore-Elizabeth Bill Wheeler East Coast & Gulf Elizabeth Schade New Jersey-Thomas New Jersey-Fiona NJ-Henry Mak, US Claims New Jersey-Judy Equipment Control Los Angeles Long Beach, Southern California South Atlantic Group San Francisco Seattle Chicago / Seattle / SSA Oakland Vancouver Per Diem-Cathy Yo Vancouver BC-Per Diem	Hector Rivera - Main UIIA contact uiia@us.yangming.com Chi-opn-wc@us.yangming.com nateqc@us.yangming.com thomasliu@ymlusa.com henrymak@ymlusa.com Los Angeles laxeqc@us.yangming.com Judy SATEQC@us.yangming.com Jessica chi-opn-wc@us.yangming.com PERDIEM@US.YANGMING.COM Equipment Cathy Yo (perdiem@us.yangming.com)	201/420-5807 281/295-8600 ext 2057 & 2056 630/725-3999 281/201-5150 x126 410/633-4666 281/295-8600 opt. 3-1 Mai x8621 281/201-5247 281/295-8600 201/420-5867 201/222-8899, x5922 201/420-5924 626/782-9797 310/519-2381 Opt. 0, 4 310/519-2388 630/725-3900 201/420-5832 604/681-9999 ext. 229 or 224 281/201-5150x144 604/681-9999 ext. 229 or 224 281/201-5150x144	Internet
Zim American Integrated Shipping Service Co. Ltd/Zim Integrated Shipping Services Ltd.	MC/Per Diem Questions (perdiem@us.zim.com) Lax.eqc@zim.com	757/502-8631	Internet
Port Numbers			
APM Terminal APM Long Beach APM Pier 400 - Los Angeles	Trouble Line – for ALL APM Terminals APM-Norfolk APM Terminals - namapmtos <namapmtos@apmterminals.com> Pier400TerminalEquipControl@apmterminals.com Pier400TroubleResolution@apmterminals.com Driver Assistance Pier400TerminalEquipControl@apmterminals.com	866/855-8552 757/686-6128 833/276-8359 Opt. 1	
Barbara's Cut Houston	BCT Customer Service <BCTCustomerService@porthouston.com> carmenoff@poha.com bctcustomerservice@poha.com		
Bayport - Port of Houston	BayportCustomerService@poha.com	281/470-5576	

	Mona Peter <mpeter@porthouston.com> with Customer Service Main Number MC's need to register with POHA and register their license plates at the web link:	281/291-6000 http://csp.poha.com/lynx/login.aspx	
East Coast Warehouse (CES)	Yesenia (Jessie) Hernandez (yhernandez@eastcoastwarehouse.com) ces@eastcoastwarehouse.com	908/838-7028	Web only
Everport	ocuttraffic@everport-terminals.com		
Georgia Port Authority (GPA)	Linda Chip Hawkins Email: csv@gaports.com New MC's must register with GPA - Click here for the document.	912/963-5520 912/963-5591 912/963-5526 ext. 4	GPA takes 40 mins to update a company in their system from the time they receive our feed.
Global – New Jersey	Customer Service Customerservice-admin@globalterminals.com Vanessa (vlorano@globalterminals.com) Kei is with OOCL – Cell phone Trouble Window Dave Brady (IT Guy @ Global) Credit Dept. DBrady@global-terminals.com	201/451-5200 Opt. 2 201/706-4100 – Customer Service She can update per email from us. 917/602-3825 201/451-5200 Opt. 2 & then x262 201/706-4002	
Hampton Roads Chassis Pool	For a MC to get setup with a chassis at the PPCY yard they need to call Lisa	757-440-2780	
Maher Terminal	customersupport@maherterminals.com demurrage@maherterminals.com If the company has never been at Mahe terminals before they will need to send Mahe an email with their company info. so that Mahe can put them into the system.	908/436-4844 Opt. 0, f) 908/436-4806 908/527-8200 Opt. 4 or 6 for the customersupport@maherterminals.com	Every 45 min 4:45a-7:45p
Metro Pool at Mahe Terminals	Mahe Chassis Depot 1510 Bay Avenue, Elizabeth, NJ 6am -10pm	908/249-4230	
NIT	Terminal Phone Number	757/440-7000	IT updates the files every 2 hours from 8:00 to 3:45. Anything after this time MC will not be updated until the next day.
VIT	NITGateServices-Gate@vit.org POVCustomerService@vit.org		
PNCT – Port Newark Container Terminal PNCT.NET	Main Number Trouble winde email - (pnct.troublewindow@pnct.net) Equipment (customerservice@pnct.net) Rosa (rosa.santiago@pnct.net) Melissa (melissa.poole@pnct.net) Customer Service for MC's – Main # to call Equipment	973/522-2200 Opt. 2 customer svc 973/522-2239 973/522-2254 973/522-2213 973/522-2239 opt. 3 908/355-1638 or 1636	
Polaris	Problem Resolution (ProbRes@pomtocom)		
Pomtoc			
Port of Houston	Bayport Barbara's	713/670-1500 opt. 1 713/670-1500 opt. 2	
Port of New Orleans	Terminal Number	504/894-3164, 3161 or 3164 504/982-1974	
Port of Montreal	Port Number	514/257-3067	
Port of VA	Has the MC's sign up on the Pro-Pass	https://www.propassva.com/	
Portland T-6	Direct # New MC's must register & send info. to:	503/737-3762 ServiceClerk@T6Portland.com	
Seagirt – Baltimore	ila-smt@portsamerica.com <a href="mailto:Seagirt_ILASMT_<ila-smt@portsamerica.com>">Seagirt ILASMT <ila-smt@portsamerica.com> <a href="mailto:Seagirt_Line_Clerk_<dl-ila-smt@portsamerica.com>">Seagirt Line Clerk <dl-ila-smt@portsamerica.com> Terry Moudry	410/649-7721 - Shirley can update 410/288-8602	
Shippers Trans in Oakland, CA	jordan.ho@trans-plus.com logistics_mtl@transplus.com		
SCSPA includes Wando SC	SolutionsCenter@scspa.com		
VIT	New MC's that have never been to VIT need to email their contact info to: Virginia.Gate@safe.vit.org or povcustomerservice@vit.org	757/686-6095, 757/686-6001	
WBCT	Customer Service	wbctcs@wbct.us	WBCT.TricorSupport@portsamerica.com
If the MC is new to WBCT : WBCT does not process the UIIA updates for a Motor Carrier unless the steamship line has added the Motor Carrier's SCAC and Company Name into the WBCT system (WebTAMs). Once the Motor Carrier is added by the steamship line the first time, then WBCT will begin applying the UIIA updates for the company within their terminal operating system. Once the EP has added the MC to the WBCT system, you will need to update the timestamp on the MC' record.			
Yusen Terminals	For our teams assistance: Inbound-YTILainbound@yti.com Outbound-YTILaoutbound@yti.com Yard desk-YTILAYardOCU@yti.com		
Insurance Info.			
Century National	Effective immediately there is no need to confirm insurance coverage or the UIIE-1 information with them any longer. They were purchased by National General Insurance and I have confirmed that with this acquisition confirmation is no longer necessary.		
Global Hawk RRG Contacts	Francisco Magallon -Global Century Ins. fmagallon@gcib.net	925/493-7525 x214	
Global Century Ins. Brokers are Managing General Agents for Global Hawk	Sunny Sahota – Global Hawk SSahota@ghawkpc.com	925/493-7500 x152	
Marquee Insurance Group	Knights Ins. - Their standard email is operations@marqueeig.com . If you are not getting any responses from that email they have another to send the request to: endorsements@marqueeig.com . You will need to reference the motor carriers name.		
Other Contacts			
Vipul	vipul@ianaoffshore.com		