



## IDD Driver Issues

If your company is having problems with a driver that you believe was registered in the IDD, it is probably due to the driver being moved to a terminated status due to the license expiration date being over one year old. Companies with drivers that had license expiration dates over a year old were notified that unless the license expiration date was updated within 30 days of the date the notice was sent, that the driver would be placed in a terminated status.

**If you need to reinstate a driver that has been terminated, please follow the guidelines below:**

1. Log into your UIIA account at [www.uiia.org](http://www.uiia.org).
2. Once logged in, click on ACCESS DRIVER DATABASE.
3. From the Driver Search Screen, enter the driver's license number or last name and then click on SEARCH. **BEFORE CLICKING ON SEARCH MAKE SURE THAT YOU CHECK THE STATUS FIELD AND THAT YOU CLICK ON THE DROP DOWN MENU AND SELECT ALL SO THAT THE SYSTEM LOOKS AT ALL DRIVERS.**
4. Once the driver is located, click on the Driver No of the driver you wish to update.
5. On the detail driver screen, update the driver license date and remove the termination date shown in the record.
6. Scroll down the screen and CLICK ON SAVE.

All railroads receiving driver information from the IDD will receive an electronic transmission of the update. The frequency of these updates depends on the railroads and could range between 15 – 45 minutes.